

Feedback/Complaint Form

Jenni and her team members value any feedback about the services we provide. Providing feedback will not impact on the support you receive. Your feedback will help us to review and improve our services.

Date:

Are you (please select one)

A client at Connect Psychology

A family member/carer of a client at Connect Psychology

A client advocate

A member of the public

Are you (or the person you are providing feedback for) a NDIS participant?

Your Details:

Your Name:

OR Do you wish to remain anonymous? Yes

How would you like to be contacted? Phone Email

Phone:

Email:

Does this feedback apply to a particular team member?	Yes	No
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If yes, who is it?

Have you discussed your feedback with the team member?	Yes	No
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Would you like this feedback shared with this team member?	Yes	No
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Feedback Details:

Please provide details of your feedback:

What would you like to happen as a result of your feedback?

Next steps:

Please provide this form directly to Jenni Pearce at jenni.pearce@connectpsych.com.au or if you would prefer to remain anonymous, please post to Jenni at 90 Opey Avenue, Hyde Park SA 5061.

Jenni will provide an efficient and timely response to your feedback.
Our Feedback and Complaints policy outlines further steps you can take.

Office use only

Record of feedback added to continuous improvement register yes/no date:

Form completed on behalf of complainant by:

Date received:

Date feedback/complaint acknowledged:

Actions taken:

Close date: